

Quality Policy

It is the policy of Total Glass Limited to provide products and service of the highest quality which fully satisfy all interested parties requirements

This is to be achieved by ensuring that the manufacturing and monitoring of our products (Aluminium and PVCu) is constant, reliable and efficient, allowing those interested parties to take advantage of the company's unique service.

The company believes that delivering the highest quality products and service to interested parties is essential to long term growth. It is our belief that by determining external and internal issues and working together with our customers, constantly striving for improvements in quality, service and efficiency will deliver our aims.

In order to ensure that all products and services provided are of the highest quality for our customers, it is a policy of the company to involve all employees, communicating the company's objectives effectively and frequently to ensure that it is fully understood. It will provide them with practical assistance and training wherever and whenever necessary to ensure that knowledge and experience is acquired for the successful implementation of this policy.

The company, to achieve the above aims, will maintain an effectively managed Quality Management System (aUS1 9001/2008 and we are currently working towards to the International Standard ISO 9001/2015). The company will ensure that the integrity of the QMS is maintained, when changes to it are a result of the management addressing risks and opportunities that may arise from time to time and ensure that any conclusion arising from such are planned and implemented.

The Management Team Organisational Roles and Responsibilities must be used in order to ensure all levels of staff, within the manufacturing cycle, are fully aware of this quality system to ensure that processes within it are delivering their intended outputs.

This policy will be readily available, internally to all of the management team, and to all relevant and interested external parties and be included on its web pages.



J Jones
Managing Director
Modern Slavery Act 2015

23rd January 2018

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